

Liability Release, Waiver, and Agreement for Personal Computer Support Services

I, _____ am a student at Calhoun Community College. I own a personal computing device and would like to utilize support services of employees of **Calhoun Community College**.

Support services which are available to me and which I may request from employees of Calhoun Community College include:

- Operating system security patches
- Installation or upgrade of virus-, adware-, and spyware-scanning software
- Web browser upgrade and configuration to support login to CCC academic services
- Wireless network configuration

I authorize Calhoun Community College, herein referred to as CCC, to perform work on my computing device¹. I understand that CCC employees have been trained to perform computer hardware and software work, but CCC is not an authorized service dealer.

Further, I agree to release, indemnify, and hold harmless CCC and its employees from liability for any claims or damages of any kind or description that may arise from any work performed on my computing devices, even if caused by negligence of CCC employees.

I understand that CCC or its employees are not responsible for any data² loss, which may occur as a result of work performed on my computing device.

I understand that technical support rendered by CCC may void manufacturer warranties for particular computer systems. CCC or its employees do not assume any liability or warranty in the event that the manufacturer warranties are voided.

I understand that CCC or its employees offer no verbal or written warranty, either expressed or implied, regarding the success of the technical service and support.

I expressly waive all claims against CCC and its employees for any damages to this computing system or data that are incidental to the technical support rendered by CCC employees.

Signature: _____ Date: _____

Student ID(A#): _____

Computing Device¹ is defined as: 1) Hardware – computer system unit, monitor, keyboard, mouse, and associated cables, and 2) Software- operating system, device drivers, applications and related software.

Data² is defined as any information that is not part of the operating system software, applications system software or related software and that is stored on the computer system in the form of audio, data, image data, text data and video data.